



Return & Refund Policy

All payments for eService shall be in Canadian Currency.

Thank you for your payment, please allow up to 3 business days to process your payment. All payments will be posted/accepted on the date payment was made. Please ensure you have submitted your payments on or before the last day of penalty, as posted on you Bill/Statement.

If a customer experiences a problem during the processing of an online transaction or wishes to cancel and have a refund processed, customers shall contact the Town of Gibbons at 780-923-3331 or email gov@gibbons.ca to speak to a representative immediately. The Town of Gibbons will arrange for the appreciate replacement of funds and/or services once receipt of confirmed.